



Scan the QR code to access a list of shelters, program eligibility information, find a local agency and more!



## EMERGENCY SERVICES

### Emergency Shelter for Families or Pregnant Individuals

☎ (866) 584-0653

- Monday through Friday
- A call center representative will record your contact information and refer you to a homeless coordinator
- The homeless coordinator will complete the application and inform you of your eligibility

### HomeBASE Program

- If you are found Eligible for Emergency shelter you will be referred to HomeBASE
- HomeBASE is a financial resource that can help you with rent, security deposit, utility arrears and moving expenses. No additional application is need.

## FINANCIAL ASSISTANCE

### Apply for RAFT (emergency help for housing cost)

- Residential Assistance for Families in Transition (RAFT) program provides short-term emergency funding to help you with eviction, foreclosure, loss of utilities, and other housing emergencies

### Help with Utility Cost

- The Massachusetts Home Energy Assistance Program (HEAP) helps eligible households pay their winter heating bills. Eligibility is based on:
  - Household size
  - Your total household income
- Available for homeowners or renters (for renters, you can still apply if the cost of heat is included in your rent)

☎ Cold relief hotline: (800) 632 8175



Call Mass211 free state hotline (dial 2-1-1) for information on childcare, food, transportation, utility assistance and housing or visit [Findhelp.org](https://findhelp.org)